## COMMUNITY SAFETY AND LEISURE SCRUTINY PANEL CCTV IN MIDDLESBROUGH – ACTION PLAN

SCRUTINY RECOMMENDATION	PROPOSED ACTION	BY WHOM	BUDGET COST	TIMESCALE
system is a powerful and invaluable	Police Authority progress this proposal	Police Authority Members	N/a	By March 2009
<ul> <li>That the issue of staff training/awareness be undertaken promptly in relation to two key areas:</li> <li>communication/involvement with the police to improve the awareness of the terminology used or required by operational police officers;</li> </ul>	a) Police now deploy officer within the Control Room and he will train the Control Room staff	a) Police	N/a	By January 2009

	<ul> <li>awareness and greater understanding to improve the communication between CCTV operators and the retail security staff. That a programme be established and introduced within 3 months of the Executive excepting this recommendation.</li> </ul>	b) the Control Room Supervisor has established monthly meetings with town centre security staff	b) Control Room Supervisor	N/a	N/a
3.	In recognition to the relatively neutral view the public has regarding feeling safe due to CCTV. The panel considers that the issue of improving public awareness through publicity etc should be revisited and assessed on a regular basis to see if this would improve the public's opinion.	the deployment of cctv. A steering group has been established to oversee the development of cctv and publicity and awareness will be a regular	Steering group secretary	N/a	By March 2009
4.	That the Council clearly establishes a policy, which states that clips or extracts of footage obtained from CCTV are not sold to generate income and are only used for the purposes of crime detection.	used only for the purposes of detecting and reducing crime and the fear of crime would make it clear to the media	Executive	N/a	Immediate